

KEY PERFORMANCE INDICATORS 2008/09

ESSEX LOCAL AREA AGREEMENT 2008-2011 INDICATORS	
1.	NI 8 - Adult participation in sport*
2.	NI 11 - Engagement in the arts*
3.	NI 17 - Perceptions of anti-social behaviour*
4.	NI 20 - Assault with injury crime rate*
5.	NI 195(a), (b), (c) and (d) - Improved street and environmental cleanliness (levels of graffiti, litter, detritus and fly-posting);
6.	NI 186 - Per capita CO ² emissions in the local authority area*
7.	NI 188 - Adapting to climate change*
8.	NI 191 - Residual household waste per head
9.	NI 192 - Household waste recycled and composted
10.	NI 197 - Improved local biodiversity - active management of local sites*
11.	LPI 03 – People feeling safe outside after dark*
12.	LPI 12 – Affordable homes built and acquired
NATIONAL INDICATORS	
Housing Portfolio	
13.	NI 158 - Percentage of decent council homes*
14.	NI 160 - Local authority tenants' satisfaction with landlord services*
Planning and Economic Development Portfolio	
15. -17.	NI 157 (a), (b) and (c) - Processing of planning applications as measured against targets for 'major', 'minor' and 'other' application types
LOCAL PERFORMANCE INDICATORS	
Housing Portfolio	
18.	LPI 04 - Rent collected as a proportion of rents owed on housing revenue account dwellings
19.	LPI 11 - Average number of single homeless households placed in bed and breakfast accommodation
Environmental Protection Portfolio	
20.	LPI 42 - Percentage of households served by kerbside collection of recyclables
Community Wellbeing Portfolio	
21.	LPI 02 (a), (b) and (c) - Licence applications processed within targets
Finance and ICT Portfolio	
22.	LPI 13 - Percentage of invoices paid within 30 days of receipt
23.	LPI 14 - Percentage of Council Tax collected
24.	LPI 15 - Percentage of non-domestic rates collected
25.	LPI 16 - Average time for processing new benefit claims
26.	LPI 17 - Average time for processing notification of changes of circumstance for benefit claims

Corporate Support Services Portfolio	
27.	LPI 28 - Number of working days lost due to sickness absence
Leisure and Young Persons Portfolio	
28.	LPI 49 - Number of pupils visiting museums and galleries in organised school groups
Planning and Economic Development Portfolio	
29.	LPI 44 - Achievement of milestones within Local Development Scheme

*Performance against these Key Performance Indicators is monitored annually at year-end only. Performance against all other indicators is monitored on a quarterly basis.